

I AM A DISPLACED PERSON FROM UKRAINE

WHAT SHOULD I DO ?

Updated 03/23/22

The Prefect of Puy-de-Dôme and the State services inform you :

Residence permit

In order to benefit from the European Union's temporary protection and thus gain access to the rights attached to it, you must obtain a temporary protection residence permit.

To make an appointment or for any information about your right to stay, write to :

pref-ukraine@puy-de-dome.gouv.fr

Financial Allocation

You can benefit from financial assistance financed by the State, called "allocation for asylum seekers" (ADA).

During your appointment at the prefecture to obtain your temporary residence permit, you will meet with the OFII to receive an ADA card.

Need for accommodation and housing allowance

For all accommodation needs, please send an email describing your situation (name, first name, dates of birth of each family member, current location, needs) to :

ddets-refugies@puy-de-dome.gouv.fr

In case of emergency, especially at night, call 115.

If you have a temporary residence permit issued by the prefecture, and if you rent housing, you can receive the personalized housing allowance (APL). The prefecture informs the CAF of your situation in order to open your rights, so you can be contacted.

You can also contact the CAF via the following address :

refugies-ukraine@caf63.caf.fr

Schooling / Studies

3-6 years old => kindergarten => contact the town hall of the city where you live

6-11 years old => elementary school => contact the town hall of the city where you live

11-15 years old => middle school => contact the local middle school which will make the link with the Inspection académique

15 years old and over => high school => contact the departmental services of the National Education at **iio-ia63@ac-clermont.fr** or **04 73 60 99 38**

Higher education => send your request to **ukraine@campusfrance.org**

The University of Clermont Auvergne also offers the possibility for students and non-French speaking people to participate in language courses: **accueil-international@uca.fr**

Medical coverage

As soon as you obtain your temporary residence permit, your health care costs will be covered:

- universal health protection (PUMA);
- and complementary health insurance.

With the temporary residence permit, you can go to a branch of the CPAM (primary health insurance fund).

Contact 36 46 or visit the website <https://www.ameli.fr>

Pets and Animals

A system allowing the temporary admission of pets from Ukraine is in place, when they do not meet the usual requirements for entry into the European Union (identified animal, vaccinated against rabies, accompanied by the original health certificate, etc.).

Contact a veterinarian as soon as possible or send an e-mail to :

ddpp-spa@puy-de-dome.gouv.fr



For all other questions, contact : ddets-refugies@puy-de-dome.gouv.fr

Or visit our website :

<http://www.puy-de-dome.gouv.fr/portail-ukraine-a9238.html>